

# Sustaining and Advancing Indigenous Cultures: Developing an Action Plan

## Listening Session/Digital Inclusion

### Group 1: Professional Development and Technical Support

1. On a scale of 1 to 10, with 10 being the highest, how do you rate the ability of library staff to manage technology?
2. What are your top concerns for managing technology in your library?
3. What training topics are most needed for staff training?
4. What is your preferred method for receiving training?
5. What other professional development or technical support is needed?

### Group 2: Technology Services and Features

1. On a scale of 1 to 10, with 10 being the highest, how do you rate the ability of your technology spaces to meet community needs?
2. What technology services/features does your current technology spaces offer?
3. What features work well?
4. What features would you change when upgrading technology spaces?
5. What are the barriers that prevent you from improving your current technology spaces?
6. How would a new or improved technology lab or MakerSpace benefit your community?

### Group 3: Expanding Financial Support for Technology

1. On a scale of 1 to 10, with 10 being the highest, how well funded are your technology programs?
2. If you were granted \$50,000 to improve library technology programs, how would you spend it?
3. What are the barriers that prevent you from seeking funding?
4. What would be helpful for you in applying for federal funding opportunities for broadband?

### Group 4: Community Access to Public Computers and Broadband

1. On a scale of 1 to 10, with 10 being the highest, how does the community perceive the technology services you offer?
2. How do you determine what the technology needs are in your library community?
3. What are the most urgent technology needs in your community?
4. What has changed about your library's tech needs over the past 3-5 years?
5. What are the barriers that prevent you from offering the programs and services your community needs?

### Group 5: Software and Devices

1. On a scale of 1 to 10, with 10 being the highest, how well are existing software programs and devices meeting community needs?
2. What software and devices are most needed to support community needs?
3. How are software and devices acquired for your community technology programs?
4. What are the barriers that prevent you from providing the software and devices your community needs?

### Group 6: Policies

1. On a scale of 1 to 10, with 10 being the highest, how well are current national broadband policies meeting the needs of Native communities?
2. What policies need **to be changed** to improve broadband access in Native communities?
3. What new policies need **to be introduced** to improve broadband access in Native communities?
4. What resources would be most helpful in ensuring tribal libraries have a voice in national broadband policy making?

### Group 7: Engagement with Tribal Leaders

1. On a scale of 1 to 10, with 10 being the highest, how do you rank your engagement with Tribal Government and other Tribal departments?
2. What are the barriers that prevent you from engaging with Tribal leaders and other decision makers?
3. What resources would be most helpful in advocating for your library/technology programs to receive support from Tribal governments?